

With the objective of maintaining the integrity and value of the Programmes of CDIAL HALAL Certification Authority Ltd., the Directorate of CDIAL HALAL is committed to the rigorous implementation of its policies. In particular, the Directorate places emphasis on independence, impartiality, competence, confidentiality, and professional ethics.

The Directorate is committed to:

- Upholding professional ethics.
- Ensuring the impartiality of operations through the implementation of an Impartiality Committee for CDIAL HALAL, composed of external members from regulatory bodies or clients.
- Protecting the confidentiality of all information obtained during its certification, validation, and verification activities, at all organisational levels, except where otherwise required by law.
- [Adhering to Islamic principles and values in all its activities and throughout the Halal certification process.](#)
- Safeguarding the organisation against financial and/or other pressures that could influence decisions.
- Ensuring, through appropriate procedures and ongoing training programmes, that all certification, validation, and verification activities are conducted by competent personnel.
- Maintaining the certification, validation, and verification scheme in compliance with the requirements of each relevant accreditation scheme.

Furthermore, the Directorate explicitly agrees to:

- Maintain strict independence from all parties involved in the certification, validation, and verification processes, e.g., testing laboratories, inspection and auditing bodies, standardisation, and accreditation bodies.
- Ensure non-discrimination.
- Safeguard unconditional access to services within CDIAL HALAL's scope of operations.
- Ensure that the criteria against which certification, validation, and verification activities are assessed are in accordance with internationally recognised standards or other normative documents.
- Assume full responsibility for decisions related to the issuance, maintenance, extension, suspension, and withdrawal of certification; validation and verification.
- Take actions to identify, control, reduce, or cease activities that pose threats to impartiality.
- Take action to respond to any risks to its impartiality, arising from the actions of other individuals, bodies, or organisations, of which it becomes aware.

Approved by:



Walid El Orra – Executive Director

02/14/2024